

Reference	Authority	Category	Decided	Decision
16001307	Bath and North East Somerset Cc	Housing	19/09/2017	Upheld
16011670	Bath and North East Somerset Cc	Highways & Transport	22/06/2017	Not Upheld
16015004	Bath and North East Somerset Cc	Planning & Development	15/01/2018	Not Upheld
16015966	Bath and North East Somerset Cc	Environmental Services & Public Protection & Reg	14/08/2017	Upheld
16017960	Bath and North East Somerset Cc	Adult Care Services	16/01/2018	Upheld
16018491	Bath and North East Somerset Cc	Education & Childrens Services	18/04/2017	Closed after initial enquiries
16019162	Bath and North East Somerset Cc	Adult Care Services	08/08/2017	Upheld
16019521	Bath and North East Somerset Cc	Planning & Development	27/04/2017	Closed after initial enquiries
17000101	Bath and North East Somerset Cc	Planning & Development	04/04/2017	Referred back for local resolution
17000306	Bath and North East Somerset Cc	Adult Care Services	12/07/2017	Upheld
17000672	Bath and North East Somerset Cc	Environmental Services & Public Protection & Reg	13/04/2017	Referred back for local resolution
17000782	Bath and North East Somerset Cc	Highways & Transport	03/05/2017	Referred back for local resolution
17001281	Bath and North East Somerset Cc	Housing	24/05/2017	Closed after initial enquiries
17002970	Bath and North East Somerset Cc	Benefits & Tax	25/09/2017	Referred back for local resolution
17003150	Bath and North East Somerset Cc	Planning & Development	01/12/2017	Upheld
17003527	Bath and North East Somerset Cc	Planning & Development	05/06/2017	Referred back for local resolution
17003953	Bath and North East Somerset Cc	Planning & Development	12/06/2017	Referred back for local resolution
17004113	Bath and North East Somerset Cc	Adult Care Services	04/07/2017	Referred back for local resolution
17004847	Bath and North East Somerset Cc	Education & Childrens Services	20/12/2017	Upheld
17005123	Bath and North East Somerset Cc	Education & Childrens Services	08/08/2017	Closed after initial enquiries
17005460	Bath and North East Somerset Cc	Benefits & Tax	01/08/2017	Closed after initial enquiries
17006163	Bath and North East Somerset Cc	Highways & Transport	22/08/2017	Closed after initial enquiries
17006449	Bath and North East Somerset Cc	Education & Childrens Services	08/03/2018	Upheld
17007295	Bath and North East Somerset Cc	Highways & Transport	14/12/2017	Closed after initial enquiries
17007620	Bath and North East Somerset Cc	Benefits & Tax	11/09/2017	Closed after initial enquiries
17007665	Bath and North East Somerset Cc	Benefits & Tax	09/08/2017	Referred back for local resolution
17008047	Bath and North East Somerset Cc	Environmental Services & Public Protection & Reg	16/08/2017	Referred back for local resolution
17008647	Bath and North East Somerset Cc	Housing	07/12/2017	Referred back for local resolution
17008868	Bath and North East Somerset Cc	Education & Childrens Services	25/01/2018	Upheld
17009481	Bath and North East Somerset Cc	Environmental Services & Public Protection & Reg	13/11/2017	Closed after initial enquiries
17009733	Bath and North East Somerset Cc	Benefits & Tax	20/09/2017	Referred back for local resolution
17010154	Bath and North East Somerset Cc	Environmental Services & Public Protection & Reg	18/10/2017	Closed after initial enquiries

17011496	Bath and North East Somerset Cc	Education & Childrens Services	15/11/2017	Closed after initial enquiries
17011913	Bath and North East Somerset Cc	Benefits & Tax	20/10/2017	Referred back for local resolution
17013064	Bath and North East Somerset Cc	Education & Childrens Services	13/11/2017	Referred back for local resolution
17014212	Bath and North East Somerset Cc	Planning & Development	12/01/2018	Closed after initial enquiries
17014310	Bath and North East Somerset Cc	Adult Care Services	04/12/2017	Incomplete/Invalid
17015065	Bath and North East Somerset Cc	Environmental Services & Public Protection & Reg	01/03/2018	Referred back for local resolution
17015910	Bath and North East Somerset Cc	Housing	14/03/2018	Closed after initial enquiries
17016488	Bath and North East Somerset Cc	Benefits & Tax	20/02/2018	Referred back for local resolution
17018284	Bath and North East Somerset Cc	Other	21/02/2018	Advice given
17018303	Bath and North East Somerset Cc	Highways & Transport	28/03/2018	Closed after initial enquiries
17018650	Bath and North East Somerset Cc	Planning & Development	28/03/2018	Closed after initial enquiries
17018846	Bath and North East Somerset Cc	Environmental Services & Public Protection & Reg	09/03/2018	Referred back for local resolution
17019086	Bath and North East Somerset Cc	Adult Care Services	07/03/2018	Incomplete/Invalid
17019388	Bath and North East Somerset Cc	Highways & Transport	13/03/2018	Referred back for local resolution

Remedy
Apology,Financial Redress,Other Remedy
Null
Null
Apology,Improved BinJ remedy
Null
Null
Apology,Write off debt,Other Remedy
Null
Null
Apology,Reimbursement/unquantified payment,Other Remedy
Null
Null
Null
Null
Apology,Financial Redress: Quantifiable Loss,Financial redress: Avoidable distress/time and trouble
Null
Null
Null
Apology,Other Remedy,Provide information/advice
Null
Null
Null
Apology,Financial redress: Loss of service,Financial Redress: Quantifiable Loss,Financial redress: Avoidable distress/time and trouble
Null
Null
Null
Null
Null
Apology,Procedure or policy change/review
Null
Null
Null

[illegible]